

ACCIDENT INVESTIGATION

Training for Managers, Supervisors, and Team Leaders

COURSE DESCRIPTION

This instructor-led program is designed to instruct managers, supervisors and team leaders in the value of, and reasons for, accident investigation as part of an effective loss control program. Investigation and analysis methods are reviewed.

Key elements of the program are: basic risk management theory, the use of accident investigation techniques and understanding of investigation results for risk improvement.

The course duration can vary (typically from 2-3 hours) depending on the modules presented, type and number of participants, and investigation examples reviewed.

OBJECTIVES

Participants in the accident investigation program will better understand:

- ✓ *Accident Theory and Costs*
- ✓ *Purpose of Accident Investigation*
- ✓ *Accident Investigation Process*
- ✓ *Investigation Reports and Interview Techniques*
- ✓ *Accident Analysis Process*

MODULES

- ✓ *What is an Accident?*
- ✓ *Direct and Indirect Costs of an Accident*
- ✓ *Purpose of Accident Investigation*
- ✓ *Who Should Investigate an Accident*
- ✓ *Hazard Control Measures*
- ✓ *Accident Case Studies*
- ✓ *Accident Investigation Forms*
- ✓ *How to use an Accident Investigation Form*
- ✓ *Interview Techniques*
- ✓ *Accident Analysis Methods*
- ✓ *Use of Accident Analysis Data*